

We have employed new receptionists and please bear in mind that they are still learning. We are also still advertising for two new part time receptionists which will complete our staffing on Reception.

We have a new GPA starting in September who will support our GPs with their admin enabling them to concentrate more on patients.

We currently have 3 GPs, Dr Rumfeld, Dr Verma and Dr Paul. Chris Joyce our Paramedic Practitioner and 2 nurses, Alison Edwards, Kevin Hastie and Tracey King our HCA. We are currently advertising for another Nurse Practitioner for the surgery.

Did you know that your local pharmacist can help with a number of issues such as below? You will need a referral from the surgery and one of our receptionists will be able to do this for you.

Conditions	Refer to Pharmacy	Do NOT refer to Pharmacy
UTI	Female age 16 to 64 <u>yrs</u> . Has TWO or THREE of the following ✓ Dysuria (painful or difficult urination) ✓ New Nocturia (urination at night) ✓ Urine has cloudy appearance	Male Under 16yrs or 65yr and over Pregnant Breastfeeding Immunocompromised Recurrent UTIs (2 or more infection in last 6 months or 3 or more infections in last 12 months) Has catheter fitted
Impetigo	Adults Children aged 1 <u>yr</u> and over	Under 1s Pregnant women under 16 yrs
Acute sore throat	Adults Children aged 5 <u>yr</u> and over	Under 5s Pregnant women under 16 yrs
Shingles	Adults ONLY aged 18 yr and over Rash appeared within last 7 days	Under 18s All Pregnant women Infection in the eye Rash more than 7 days old
Infected insect bite	Adults Children aged 1 <u>yr</u> and over	Under 1s Pregnant women under 16 yrs Bite happened outside UK (foreign travel)
Acute sinusitis	Adults Children aged 12 <u>yr</u> and over	Under 12s Pregnant women under 16 yrs Chronic sinusitis (symptoms longer than 12 weeks) Immunocompromised
Acute Otitis Media	Children aged 1 to 17 <u>yrs</u>	Adults 17 yrs and over Pregnant women under 16 yrs Recurrent episodes (3 or more in last 6 months or 4 or more in last 12 months)

Did you also know that we now have a POD in reception which can be used at any time during surgery hours. You can check your blood pressure, weight, asthma reviews, etc. The results will automatically be saved to your notes and will flag any issues with the Practice Manager who will follow this up with a GP or Nurse. This eliminates the need to book appointments with our nurses however you can still book an appointment with them if you so wish.

This is a reminder that the surgery car park is for staff and patients visiting the Health Centre only. Please do not park here when going to the shops. We are getting busier and would like our patients to be able to have a parking space when visiting the centre. Thank you.

Please note the following PLT dates which is when the surgery will be closed for training from 12 noon to 8am the next morning:

August 14<sup>th</sup> September 5<sup>th</sup> October 8<sup>th</sup> November 6<sup>th</sup>